|  |  |  |
| --- | --- | --- |
| CRF ID: 112741 | Requested By: VISHNU K S | Developer: Aiswaria C S |
| SR No: SR74840 | User Dept: SALES CALL CENTRE |
| Tech Lead: VIVEK M S | Testing Engineer: Hima Mohan A P | Release Date: 01-08-2022 |
|  |  |  |
| Project name: CRF 112741\_Daily Lead report to concerned departments | | |
| Brief description of Project: Call centre lead update of individual products in both CRM and CRC data of MTD wise and Lead count of both MTD and Yesterday need to be sent to concerned departments on daily basis. Total data separated according to the product and leads send to concerned departments only. | | |

Modified business process

|  |
| --- |
| NA |

Modified user interface details with screen shots

|  |
| --- |
| NA |

Modified database elements -

|  |  |  |  |
| --- | --- | --- | --- |
| **DB Element Type** | **DB Element Name** | **Change details** | **Reasons for the change** |
| Tables: | NA | NA | NA |
| Procedures: | NA | NA | NA |
| View: | NA | NA | NA |
| Other Elements: | Other Elements: | NA | NA |

New Database Elements -

|  |  |  |
| --- | --- | --- |
| **DB Element Type** | **DB Element Name** | **Reasons for bringing this new change** |
| Tables: | NA | NA |
| Procedures: | NA | NA |
| View: | NA | NA |
| Other Elements: | NA | NA |  |

Web Service Level Modification

|  |  |  |  |
| --- | --- | --- | --- |
| **Service Type** | **Service Name** | **Change details** | **Reasons for the change** |
| Tables: | NA | NA | NA |
| Procedures: | NA | NA | NA |
| View: | NA | NA | NA |

Application deployment details (DC)

|  |  |  |  |
| --- | --- | --- | --- |
| Parent Application  Name | Domain Name | Application Server Details ( IP Details) | Folder Location |
| Application deployment details ( DR) | |  |  |
| Parent Application  Name | Domain Name | Application Server Details ( IP Details) | Folder Location |

Infrastructural changes if any

|  |
| --- |
| NA |

Vendor level integrations if any

|  |
| --- |
| NA |